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Professional Experience

National Telecommunications and Information Administration, U.S. Department of Commerce 2010–present: Telecommunications Policy Analyst, 2011–present; Intern, 2010–2011

- Led NTIA's *Digital Nation* research on computer and Internet use in the United States, focusing on adoption disparities, privacy and security concerns, and technological trends. Major activities included survey design, data analysis, and the creation of an online Data Central hub for research and data.
- Advised the Assistant Secretary, conducted research, and drafted agency recommendations on proposed exemptions from the prohibition against circumventing technological measures that control access to copyrighted works, pursuant to the Digital Millennium Copyright Act.
- Coordinated efforts to enable mobile device unlocking for use with other wireless networks, including stakeholder outreach and a petition for rulemaking filed with the Federal Communications Commission.
- Collaborated with other team members to prepare recommendations related to network neutrality policies, as part of agency efforts to advise the Administration.
- Provided input in support of agency filings before the Federal Communications Commission, including on Lifeline reform and competition in the market for cable set-top boxes.
- · Screened, interviewed, and retained student interns to assist policy staff in research and other office tasks.

Office of Governor Deval L. Patrick

2007–2009: Assistant Director for Background Checks, Personnel Department, August 2007–August 2009; Assistant Director for Boards and Commissions, Appointments Department, February–August 2007

- Conducted extensive background checks on all candidates for management-level jobs and board positions in the Executive Branch, totaling over 1,200 investigations annually. Each investigation required analyzing reports from government agencies, news articles, and public records.
- Established a web site cataloging all state boards and commissions to which the Governor makes
 appointments, and allowing electronic submission of applications to serve on boards.
- Researched and outlined the legal, policy, and political implications of potential gubernatorial appointments.
- Facilitated coordination of the vetting process with the related work of other staff members.

Deval Patrick for Governor Campaign

2005-2006: Issues Assistant, 2006; Intern, 2005-2006

- · Drafted responses to policy questions put forth by nonprofits, political organizations, and media outlets.
- Conducted research related to campaign issues, and maintained related summaries and citations.
- · Answered voter inquiries over the phone and in writing, and supervised assisting volunteers.
- · Helped to organize the Issues department and served as the contact for requests from other departments.

Office of United States Senator Charles E. Schumer

Intern, 2004-2005

- Assisted residents who had problems with Social Security, Medicare, and other government agencies.
- · Organized applications for military academy nominations.

Education

Georgetown University, Washington, DC

Master of Public Policy, May 2011

- Completed a thesis examining the relationship between broadband Internet use and civic engagement.
- Acquired proficiency in Stata and SAS software during a three semester sequence in quantitative analysis.

Tufts University, Medford, MA

Bachelor of Arts, May 2006

- Majored in political science, with an emphasis on American political institutions.
- Served on the student senate, including as student body vice president. Achievements included creating a stipend fund to subsidize public service internships and overhauling foreign language requirements.

Honors

Bronze Medal Award for Superior Federal Service, U.S. Department of Commerce *December 2011; December 2012; December 2013; December 2014; December 2015*

- 2015: "For noteworthy efforts in the development of NTIA's detailed recommendations in the Digital Millennium Copyright Act triennial review process."
- 2014: "For Excellence in support of the Administration effort to preserve an open Internet and establish strong network neutrality protections."
- 2013: "For effective advocacy of an Administration policy for cell phone unlocking that will spur greater competition and consumer choice in the wireless marketplace."
- 2012: "For effective advocacy in NTIA's role in the development of exemptions to the DMCA's anticircumvention prohibition during the Librarian of Congress' triennial review."
- 2011: "For producing an innovative report on home computer and Internet use in the United States."